

RHODES

Student Support Journey



Your Student Support Journey with RHODES



**Admissions
Advisors**



Finance



**Counselling
Centre**



**Student Success
Supervisors**



**Program
Supervisors &
Managers**



Faculty & TAs



**Education
Administration**



Operations



Alumni Services



Admissions

"Your guide who
helps you
start your journey."

Before you begin, your [Admissions Advisor](#) is your first point of contact and helps you feel supported and prepared.

They will:

- Explain your program options and requirements
- Walk you through the application and enrollment process
- Assist you with financial planning
Clarify schedules, start dates, and next steps
- Together with our Admissions staff ensure you are ready

Think of them as your first professional guide along your personal journey.

Finance

“Making your
education
achievable.”

Our finance department is here to help you understand your funding options.

They help with:

- **Student loans** – helping you understand what government student loan and grants you can qualify for
- **Financial planning** - ensuring you understand the costs of your education and private options, like RRSP, etc.
- **Coordinating with third party funders**- assisting with invoices and other requirements of funding providers
- **Financial options** – helping when you need some flexibility with payments

Providing clarity and resources so you can plan.

Student Success Supervisors

“Your steady support
- from start to finish.”

From your first semester to graduation, your [Student Success Supervisor](#) will walk alongside you and help you with:

- **Personal well-being** – providing a safe space to talk, ask for help, and feel heard; arranging counselling assistance
- **Life changes** – supporting you through challenges so you can stay on track
- **Learning Assistance** - assessing and planning for your learning needs if you have a disability or other challenge
- **Academic planning** – making adjustments with you when needed - to ensure you complete your program successfully

They're your coach, advocate, and cheerleader—all in one.



Counselling Centre

“Confidential support
for life’s challenges.”

Our [Counselling Centre](#) is staffed by senior counselling students, along with some graduates, who provide pro-bono assistance to the community—including you!

If you don’t have a personal counsellor, the [Counselling Centre](#) can support you with life’s challenges by offering:

- **Confidential and professional Care** - provided by students in their second year and some graduated counsellors
- **Affordable support** - all sessions are free of charge
- **Supervised practice** - overseen by a Rhodes Wellness College Operations Supervisor

A tremendous resource available to all first-year students, and a supportive place to grow and heal.

Faculty & Teaching Assistants

“Your learning partners.”

In the classroom, your instructors and TAs help you thrive by providing:

- **Expertise** - they are individuals who have mastered and experienced what you are learning; they are the experts
- **Feedback** – providing feedback inside class and through grading
- **Navigation** - assisting you through difficulties with classroom dynamics
- **Course support** – ensuring you understand the curriculum, clarifying assignments, materials, and expectations - your go to as you progress through your learning
- **Problem-solving** – your first connection for classroom and learning issues; they can direct you to others for additional assistance

They want to see you succeed, both academically and professionally.

Program Supervisors & Managers

“When you need a higher-level of assistance.”

Semester Supervisors and Managers (for Counselling & Coaching) and Program Managers (for Nutrition and RMT) oversee all instructors and TA's.

If challenges go beyond your classroom, your Program's Supervisors or Managers will step in with:

- Higher-level academic support and coordination
- Oversight for concerns with your faculty or TA
- Intervention when issues require more than an in-classroom solution.

The resource you can count on when you need a higher-level of assistance.



Education Administration

“The top overseer for academic quality and progress.”

The [Education Administration](#) team includes the Director of Education and administrators. They are the authority for curriculum, academic resources, education personnel, and policies. The Director of Education also manages program supervisors and managers, ensuring consistency and quality across programs.

They can support you when:

- **Policies or decisions feel unclear** – if you have questions about policies, grades, or academic options and need authoritative guidance
- **Grade and attendance appeals are required** -while your Student Success Advisors can assist, Education Administration Department makes final decisions
- **Tech and logistical support needed** – support for online platforms, troubleshooting access, and resolving larger academic obstacles
- **You need to understand your options** – helping you see definitive pathways so you can make informed decisions

Supporting your progress while maintaining Rhodes’ high standards.

Operations

“Documentation
and Resource
Connections”

Operations is the “glue” that connects all departments together. While they carry out official tasks like practicum coordination and registrar duties, they can be reached out to if you aren’t getting help you need.

- [Registrar](#): transcripts, enrollment agreements, proof of attendance ; if you need something official, the Registrar can help
- [Practicum](#): all practicums are coordinated through operations. When you need to understand options and need to secure placements, our practicum coordinator will help you
- [Reception](#): reception coordinates all on-campus logistics, helps with all events (like grad), and when you cannot reach someone you need to - reach out to them. They’ll help you connect

When you need official documentation, practicum help, or just need help making a connection

Alumni Services

“Professional
Development
following
graduation”

As a Rhodes graduate, you remain part of the community for life. [Alumni Services](#) offers:

- **Designation and Association assistance** - helping you understand which associations you should align with
- **Supervision** - where supervision is vital for your career, linking you with supervisors who can help you as you develop your career
- **Career support** – job search tips, resume guidance, and industry resources
- **Professional networking** – connecting with other graduates and organizations for camaraderie, support, and potential opportunities

Here to help you - even after your last class.

Your Student Support Journey with RHODES





Your **RHODES** Student Support Journey

You're never alone at Rhodes. From the first conversation with Admissions to your life as an alum, every step of your journey is supported by a dedicated team.

Together, we help you learn, grow, and achieve your goals.

RHODES Wellness College